



# EDUCATION INFORMATION

OPTIONS	PRICES
ROCKETEER COURSE (2-6 years old) (10-19x participants)	\$10.50
ROCKETEER COURSE (2-6 years old) (20+ participants)	\$10.00
CROC TOWER (10-39x participants)	\$19.50
CROC TOWER (40+ participants)	\$18.50
ADULT CLIMBERS	\$35.00

## PAYMENT

- **DEPOSIT:** Bookings will only be secure once you have paid the 25% deposit. This can be paid through the 'pay now' button on the booking invoice. Alternatively, it can be paid through bank transfer. If you would like an invoice and/or bank account details, please let us know.
- **FINAL PAYMENT:** This can be arranged on the day. We accept cash, EFTPOS, or bank transfer. If you would like an invoice for full payment, there will be a \$15 invoice fee. One payment per group.
- **ADMENDMENTS:** Booking numbers are to be confirmed 48 hours prior to the booking. If there is an amendment of more than 5 participants, we will of course do our very best to accommodate them, however, we cannot guarantee that they will be accommodated for on the day and we also have the right to refuse additional participants. If more than 5 attendees less than booked arrive on the day, you will be charged \$8 for every person that does not attend the booking to a maximum of \$200.00 per group to cover staff costs.

## ITINERARY

On the day of your Rocket Ropes adventure make sure you arrive at least 15 minutes before your scheduled booking time to ensure you have enough time to complete all the following steps.

- Arrive and children can sit on the picnic tables under the covered area.
- Visit the Rocket Ropes office and speak with the Admin staff on the day.
- Send all students to the bathroom. Send in small groups as only a limited number of toilets.
- Confirm numbers with the admin staff, including any adult climbers.
- Hand in a class list and fill out a disclosure form. Each adult climbing will also need to complete a disclosure form.
- Organise final payment with the admin staff.
- Once all students are back from the bathroom, the safety briefing will begin.
- Make sure all adults are listening and paying attention to the safety briefing as well.

- The participants will then complete the practice course if doing the Croc Tower.
- They can then begin climbing!



# ROCKETEER COURSE INFORMATION SHEET

Looking for something fun and challenging to do with the little ones. We know that toddlers and pre-schoolers love climbing the couch, the stairs, and trees and now you can get them climbing our new Rocketeer low-ropes course designed specifically for them.

They can scale the viking ship, delve into tunnels, and bounce on the wobble boards and more to give them a climbing adventure like no other.

## GENERAL INFORMATION

- Suitable for participants aged 2 to 6 years old.
- Maximum weight 40kg.
- Also suitable for children who do not reach the height requirement for the croc tower (125cm).

## SUPERVISION

- On arrival our experienced staff will gear up all the children and take them through a safety briefing, from there you will take the children around the course.
- It is recommended there be one carer to at least every two children to assist them along the way.





# CROC COURSE INFORMATION SHEET

The Croc Tower is a great intermediate course, perfect for children aged between 6 and 15 years old. There are three thrilling levels at 1.5m, 3m and 6m with over 40+ activities.

Experience 7 flying foxes, a barrel crawl, spider's web, slip knots and the flea jump just to name a few.

## GENERAL INFORMATION

- Suitable for ages 6+ years old
- Height requirement of 125cm
- Maximum weight of 120kg
- Maximum 60x participants at a time.
- To complete all three levels of the Croc Tower, it will take approximately 2 hours.
- Covered shoes are a requirement. Students must also be wearing appropriate clothing (i.e. no dresses, skirts, short shorts).

## SUPERVISION

- Our ratio for the Croc Tower is one adult per every eight kids climbing.
- All adults must be actively supervising if they are not participating. This means all adults need to be present in the safety briefing and standing out on the grass by the course watching the kids.



**TO FIND OUT MORE:** VISIT [WWW.ROCKETROPES.CO.NZ](http://WWW.ROCKETROPES.CO.NZ) OR CALL 09 394 1569  
ADDRESS TOM PEARCE DRIVE, AUCKLAND AIRPORT (NEXT TO BUTTERFLY CREEK)

## ACTIVITY MANAGEMENT PLAN

<b>Activity Site:</b>	Rocket Ropes High Ropes Assault Course
<b>Activity Description:</b>	Assault course suspended between 1.5m-6m off the ground. All activities are supervised by an appropriate staff member. Participants use the Bornack Safety Lanyards as standard.
<b>Location:</b>	10 Tom Pearce Drive, Auckland Airport, Auckland, New Zealand
<b>Parking:</b>	Public Parking available on site. Buses to park on the gravel.
<b>Water:</b>	Small ponds and lakes nearby, fenced off.
<b>Toilets:</b>	Available next door at Butterfly Creek. Follow the white rockets that are painted on the ground, out the main front gate of Rocket Ropes.
<b>Access Permission:</b>	At least two members of staff must be present for participants to take part. Up to 15 participants per staff member on site. All staff and participants must acknowledge the risks to health and safety signs available around site.
<b>Staff Requirements:</b>	At least one manager on site, with one other member of staff of any level. Appropriate members of staff must be available for team building elements.
<b>Participants Requirements:</b>	Covered shoes and suitable clothing, risk acknowledgement.
<b>Hazard Identification:</b>	In place and active, located in Safety Management System
<b>Emergency Procedures:</b>	In the event of an Emergency, staff to assume their roles and help customers off the course. Customers to make their way out to the end of the carpark under the trees. In place and active, located in Safety Management System.
<b>Site Specific Policies:</b>	All staff must have radios, first aid kits supplied in office, Site closed during extreme weather (thunderstorms, heavy winds, etc.)

**TO FIND OUT MORE: VISIT [WWW.ROCKETROPES.CO.NZ](http://WWW.ROCKETROPES.CO.NZ) OR CALL 09 394 1569  
ADDRESS TOM PEARCE DRIVE, AUCKLAND AIRPORT (NEXT TO BUTTERFLY CREEK)**

## EXTRA INFORMATION

- **SPECIAL NEEDS:** Special needs students must be actively supervised and have an adult climbing with them. We provide free entry for the supervising adult.
- **GROUPS:** to qualify as a group booking, there must be 10 or more paying participants and bookings must be during the weekday - Monday - Friday. Membership passes, specials, vouchers, or promotional coupons, etc. cannot be redeemed during an Education booking.
- **MEDICAL:** If there are any medical issues or allergies for any of the students or staff, please let the Rocket Ropes staff know so we can be aware in case of any incidents. Make sure any medical equipment for those students is easily accessible when they are climbing.
- **CANCELLATIONS:** If you need to cancel your group booking, we require a minimum of 72 hours' notice. We will not provide any refunds for cancellations made after this period. If made within the time allotment, we will provide a refund minus a 5% admin fee.
- **WEATHER:** If the weather conditions are deemed unsafe by our Rocket Ropes staff, we will give you a call as early as possible on the morning of your booking. We can arrange an alternative date for you booking or a full refund will be provided. If you decide to cancel due to the weather conditions on the day, no refund will be provided but we can organise an alternative date.